

# SINGLE PLY ROOFING CUSTOMER SERVICES TEAM



**MARK PHILLIPS**  
**Customer Service Manager**

Direct Line: +44 (0) 1707 358515, Mobile: (0) 7770 079765  
Email: phillips.mark@uk.sika.com

Mark joined Sika in June 2019 bringing with him vast experience within Customer Service Management. Mark is currently settling in to his role but is very much looking forward to his future working with Sika.



**EMMA RAYWOOD**  
**Senior Customer Service Co-Ordinator**

Emma transferred internally from managing our fleet cars to become a customer service co-ordinator in January 2017. Emma is enjoying learning new role and gaining new skill within our Roofing target market. She is also looking forward to gaining technical knowledge.

Emma supports: Ryan Birch and Key Accounts.



**DAVID HOLMES**  
**Customer Service Co-Ordinator**

Dave joined Sika in February 2018 from Tarmac Readymix. Dave manages our 3rd party deliveries on a daily basis. Dave enjoys problem solving through to conclusion. Dave is looking forward to learning his new role/responsibilities and gaining Roofing knowledge.



**DEBBIE TUCKER**  
**Customer Service Co-Ordinator**

Debbie joined Sika from Jardine Lloyd Thompson in April 2014 to provide support to the CS Team, including managing our sales email, concerns log, buddy checking and sending confirmations. Debbie enjoys providing support to all of our customers and the CS Team.

Debbie supports: Tony Poole and Robert Newall.

Continued overleaf..

# ROOFING SINGLE PLY CUSTOMER SERVICES TEAM cont/...



**NATASHA NUTLAND**  
Customer Service Co-Ordinator

Natasha joined Sika from Beechwood Homes in May 2016. Natasha transferred from our customer service support team and is now a key account contact for a number of our customers. Natasha enjoys interacting with different customers. Enjoys being busy and dealing with new challenges.

Natasha supports: Jonathan Bunn, Craig Smith, Neil Smith, Donna Owen, Mahroof Hussain.



**HOLLY BRADNUM**  
Customer Service Co-Ordinator

Holly joined Sika from Computer Centre in March 2017. Holly is a key account contact for a number of our customers. Holly enjoys the diversity and fast paced environment within Sika. Holly also enjoys speaking to and supporting our customers on a daily basis.

Holly supports: Alistair Speirs, Nigel Drysdale, Tarvinder Katavada, Jon Morris. Andrew Dean.



**HOLLY "ANDI" ANDERSON**  
Customer Service Co-Ordinator

Andi joined Sika in September 2018 on a Temporary Contract and became permanent in October. Andi trained as a Midwife but decided it was not for her and returned to Customer Service. She loves her job and the team.

Andi Supports: Phil Dodd, Stuart Wright, Richard Burke, John Love, Andrew Lockwood.



**PAIGE LUCRAFT**  
Customer Service Co-Ordinator (on maternity)

Paige joined Sika in March 2017 into the Specialist Distribution Team. Early 2018 Paige wanted a new challenge and joined the Roofing Team in May 2018. Paige is enjoying learning a new industry and building new relationships with the Roofing customers.

Paige supports: Sam Rogan, Rebecca Clarkson, Bobby Singh, John Bern, Shay Casey.



**TOM HORTON**  
Customer Service Co-Ordinator (maternity cover)

Tom joined Sika in January 2019 as Maternity Cover for Paige. Tom has had previous experience in Customer Service. Tom is fitting into the team nicely.

Tom Supports: Sam Rogan, Rebecca Clarkson, Bobby Singh, John Bern, Shay Casey.